



*Shari Welch, MD, FACEP, FACHE*

Dr. Welch is currently a practicing physician, an independent consultant, and a research fellow at the Intermountain Institute for Health Care Delivery Research. She is board certified in Emergency Medicine (licensed in Utah and Texas) and she is certified in healthcare management by the American College of Healthcare Executives.

Dr. Welch was formerly the Quality Improvement Director for the flagship emergency department at Intermountain Healthcare. She was appointed to the clinical faculty at the Institute for Healthcare Improvement (IHI) as a consultant on efficiency and safety. She has served as a technical expert on quality for the Centers for Medicare and Medicaid Services (CMS). She works as an independent healthcare consultant on projects dealing with improving quality and the patient experience of care. She also speaks on how to engage physicians in this work. Her thirty years working in the emergency department color her speaking with real life compelling stories from the healthcare front lines!

Dr. Welch has written four books on quality and safety and has published over two dozen articles in medical and quality journals. Her latest book contract with Health Administration Press focuses on successful change management in healthcare. She has spoken at the National Forum, the American College of Emergency Physicians, and the ACHE Spring Congress and Clusters. She writes a column on operational improvement and efficiency for *ACEPNow*.